

**Institution: Southwestern Illinois College**  
**Public Act 96 – 0133 Survey**

1. Please provide the contact information of the primary person on campus with veterans and military personnel responsibilities.

Name	Carl Friedland
Title	Veterans Services Coordinator
Department	Veterans Services
Address	2500 Carlyle Ave Belleville IL 62221
Phone number	618-235-2700 ext. 5274
Email address	carl.friedland@swic.edu

2. Have you appointed the Coordinator of Veterans and Military Personnel Student Services?

Yes

No

If the Coordinator is different from the primary person named in Question 1, please provide the contact information.

Name
Title
Department
Address
Phone number
Email address

3. Please indicate how your institution identifies veterans or military personnel.

Check all that apply.

Admission process

Financial aid

Registrar's Office

Veteran Center

Other (please describe)

**Preparer Name: Marsha Garner**  
**Preparer Email Address: marsha.garner@swic.edu**  
**September 22, 2009**

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4. Please indicate which of the following provide programs or services designed for veterans or military personnel and their families. Check all that apply

- Academic Advising Office
- Admissions Office
- Counseling Center
- Bursar Office
- Disability Service Office
- Financial Aid Office
- Health Services
- Veterans Center
- Other (please describe)

5. Please check the box to indicate which services are provided and provide the contact information for each program or service offered to veterans, military personnel, and spouses or dependents. Check all that apply.

	Veterans	Military Personnel	Families
a. Academic advising	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Contact Name	Martha Nelson
Department	Counseling and Human Development
Address	2500 Carlyle Ave Belleville IL 62221
Telephone Number	618-235-2700 ext. 5562
Email Address	martha.nelson@swic.edu

b. Academic support/tutoring	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
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Contact Name	Debbie Alford
Department	Success Center
Address	2500 Carlyle Ave Belleville, IL 62221
Telephone Number	618-235-2700 ext. 5634
Email Address	<a href="mailto:debbie.alford@swic.edu">debbie.alford@swic.edu</a>

**Preparer Name: Marsha Garner**  
**Preparer Email Address: [marsha.garner@swic.edu](mailto:marsha.garner@swic.edu)**  
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c. Campus social events                     X                     X                     X

Contact Name                    David Paeth  
Department                    College Activities  
Address                    2500 Carlyle Ave Belleville IL 62221  
Telephone Number                    618-235-2700 ext. 5324  
Email Address                    david.paeth@swic.edu

d. Career services                     X                     X                     X

Contact Name                    Bonnie Heuer  
Department                    Career Activities and Employment Center  
Address                    2500 Carlyle Ave Belleville, IL 62221  
Telephone Number                    618-235-2700 ext. 5552  
Email Address                    bonnie.heuer@swic.edu

e. Counseling                     X                     X                     X

Contact Name                    Martha Nelson  
Department                    Counseling and Human Development  
Address                    2500 Carlyle Ave Belleville IL 62221  
Telephone Number                    618-235-2700 ext. 5562  
Email Address                    martha.nelson@swic.edu

f. Disability Services                     X                     X                     X

Contact Name                    Kelly Atkins  
Department                    Special Services Center  
Address                    2500 Carlyle Ave Belleville IL 62221  
Telephone Number                    618-235-2700 ext. 5350  
Email Address                    kelly.atkins@swic.edu

g. Employment assistance                     X                     X                     X

Contact Name                    Bonnie Heuer  
Department                    Career Activities and Employment Center  
Address                    2500 Carlyle Ave Belleville, IL 62221  
Telephone Number                    618-235-2700 ext. 5552  
Email Address                    bonnie.heuer@swic.edu

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- h. Financial aid assistance counseling (excluding Montgomery GI Bill, IVG, ING, or Post 9/11 Bill)  X  X  X

Contact Name Marsha Garner  
Department Financial Aid and Student Employment  
Address 2500 Carlyle Ave Belleville IL 62221  
Telephone Number 618-235-2700 ext. 5342  
Email Address marsha.garner@swic.edu

- i. Mentoring  X  X  X

Contact Name Debbie Alford  
Department Success Center  
Address 2500 Carlyle Ave Belleville, IL 62221  
Telephone Number 618-235-2700 ext. 5634  
Email Address [debbie.alford@swic.edu](mailto:debbie.alford@swic.edu)

- j. Orientation  X  X  X

Contact Name Lynn Waller  
Department Enrollment Services  
Address 2500 Carlyle Ave Belleville IL 62221  
Telephone Number 618-235-2700 ext. 5497  
Email Address lynn.waller@swic.edu

- k. Tuition assistance counseling  X  X  X

Contact Name Carl Friedland  
Department Veterans Services  
Address 2500 Carlyle Ave Belleville IL 62221  
Phone number 618-235-2700 ext. 5274  
Email address carl.friedland@swic.edu

1. Montgomery GI Bill  X  X  X  
2. Illinois National Guard Grant (ING)  X  X  X

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3. Illinois Veterans Grant (IVG)	X	X	X
4. Post 9/11	X	X	X

6. Please estimate to the best of your knowledge the percent increase for each of the following in 5 years.

	Veterans	Military Personnel	Families
a. Academic advising	5%	3%	3%
b. Academic support/tutoring	5%	3%	3%
c. Campus social events	5%	3%	3%
d. Career services	5%	3%	3%
e. Counseling	5%	3%	3%
f. Disability Service Office	5%	3%	3%
g. Employment assistance	5%	3%	3%
h. Financial aid assistance counseling (excluding Montgomery GI, IVG, ING, or Post 9/11)	5%	3%	3%
i. Mentoring	5%	3%	3%
j. Orientation	5%	3%	3%
k. Tuition assistance counseling	5%	3%	3%
1. Montgomery GI Bill	5%	3%	3%
2. Illinois National Guard Grant (ING)	5%	3%	3%
3. Illinois Veterans Grant (IVG)	5%	3%	3%
4. Post 9/11	5%	3%	3%

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7. Please estimate to the best of your knowledge the percent increase for each of the following in 10 years.

	Veterans	Military Personnel	Families
a. Academic advising	2%	0%	0%
b. Academic support/tutoring	2%	0%	0%
c. Campus social events	2%	0%	0%
d. Career services	2%	0%	0%
e. Counseling	2%	0%	0%
f. Disability Service Office	2%	0%	0%
g. Employment assistance	2%	0%	0%
h. Financial aid assistance counseling (excluding Montgomery GI, IVG, ING, or Post 9/11)	2%	0%	0%
i. Mentoring	2%	0%	0%
j. Orientation	2%	0%	0%
k. Tuition assistance counseling	2%	0%	0%
1. Montgomery GI Bill	2%	0%	0%
2. Illinois National Guard Grant (ING)	2%	0%	0%
3. Illinois Veterans Grant (IVG)	2%	0%	0%
4. Post 9/11	2%	0%	0%

8. Please indicate which of the following services are provided. Check all that apply.

- Psychiatrist
- Referral to off-campus support services
- Referral to support services provided by the U.S. Department of Veterans Affairs
- Other (please describe)

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9. Please indicate which of the following communication methods are used to inform currently enrolled veterans, military personnel and their families about programs and services available to them. Check all that apply

- Advisor
- College catalog
- Email
- Mailing
- Print advertisement
- Web-based advertisement
- All of the above
- Other (please describe)

10. Please describe how your institution tracks or intends to track retention and goal completion of veterans and military personnel.

Students who have been identified as veterans or military personnel will be tracked each academic year utilizing reports that will be developed. The Veterans Services Coordinator will facilitate the process and make recommendations if needed to improve retention and completion for veterans and military personnel.

11. Please indicate which accommodations are made for students called to active duty during the semester.

- Tuition and fee refund policy
- Leave of absence policy
- Online options for continuing in the same semester

12. Please indicate which accommodations are made for families of military personnel called to active duty during the semester.

- Tuition and fee refund policy
- Leave of absence policy
- Online options for continuing in the same semester

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13. When called to active duty during the semester, would the semester count as a withdrawal?

- Yes  
 No

14. Does your institution accept military credit?

- Yes  
 No

15. Does your institution use the *ACE Guide to the Evaluation of Educational Experiences in the Armed Services* in making the determination for accepting credit?

- Yes  
 No

16. Does your institution accept Defense Activity for Non-Traditional Education Support (DANTES) credits?

- Yes  
 No

17. Is professional development training related to veterans or military personnel issues available to administrators and faculty?

- Yes  
 No

18. Please provide the URL where an individual may access this survey on your institution's website. Please send the link to Jennifer Timmons (ICCB) at [Jennifer.timmons@illinois.gov](mailto:Jennifer.timmons@illinois.gov), Edie Long (DVA) at [Edie.long@illinois.gov](mailto:Edie.long@illinois.gov), and Yock Tan (IBHE) at [tan@ibhe.org](mailto:tan@ibhe.org).

<http://www.swic.edu>

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19. Please send a copy of the survey as soon as possible, but no later than **October 31, 2009**, to:

- the Illinois Board of Higher Education;  
Candace Mueller  
431 East Adams, 2<sup>nd</sup> floor  
Springfield, IL 62701
  
- the Department of Veterans' Affairs;  
Edie Long  
833 South Spring Street  
P.O. Box 19432  
Springfield, IL 62794
  
- the President and Minority Leader of the Senate;  
Senate President, John Cullerton  
327 State House  
Springfield, IL 62706  
  
Minority Leader, Christine Radogno  
309A State House  
Springfield, IL 62706
  
- the Speaker and Minority Leader of the House of Representatives;  
and  
Speaker, Michael Madigan  
300 State House  
Springfield, IL 62706  
  
Minority Leader, Tom Cross  
316 State House  
Springfield, IL 62706
  
- The Governor.  
Office of the Governor  
207 State House  
Springfield, IL 62706

THANK YOU

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