

Institution: Southwestern Illinois College
Public Act 96 – 0133 Survey

1. Please provide the contact information of the primary person on campus with veterans and military personnel responsibilities.

Name	Carl Friedland
Title	Veterans Services Coordinator
Department	Veterans Services
Address	2500 Carlyle Ave Belleville IL 62221
Phone number	618-235-2700 ext. 5274
Email address	carl.friedland@swic.edu

2. Have you appointed the Coordinator of Veterans and Military Personnel Student Services?

☒ Yes

☐ No

If the Coordinator is different from the primary person named in Question 1, please provide the contact information.

Name
Title
Department
Address
Phone number
Email address

3. Please indicate how your institution identifies veterans or military personnel. Check all that apply.

☒ Admission process

☒ Financial aid

☒ Registrar's Office

☒ Veteran Center

☐ Other (please describe)

Preparer Name: Marsha Garner
Preparer Email Address: marsha.garner@swic.edu
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4. Please indicate which of the following provide programs or services designed for veterans or military personnel and their families. Check all that apply

- ☒ Academic Advising Office
☒ Admissions Office
☒ Counseling Center
☒ Bursar Office
☒ Disability Service Office
☒ Financial Aid Office
☐ Health Services
☒ Veterans Center
☐ Other (please describe)

5. Please check the box to indicate which services are provided and provide the contact information for each program or service offered to veterans, military personnel, and spouses or dependents. Check all that apply.

	Veterans	Military Personnel	Families
a. Academic advising	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Contact Name	Martha Nelson
Department	Counseling and Human Development
Address	2500 Carlyle Ave Belleville IL 62221
Telephone Number	618-235-2700 ext. 5562
Email Address	martha.nelson@swic.edu

b. Academic support/tutoring	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
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Contact Name	Debbie Alford
Department	Success Center
Address	2500 Carlyle Ave Belleville, IL 62221
Telephone Number	618-235-2700 ext. 5634
Email Address	debbie.alford@swic.edu

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c. Campus social events

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Contact Name David Paeth
Department College Activities
Address 2500 Carlyle Ave Belleville IL 62221
Telephone Number 618-235-2700 ext. 5324
Email Address david.paeth@swic.edu

d. Career services

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Contact Name Bonnie Heuer
Department Career Activities and Employment Center
Address 2500 Carlyle Ave Belleville, IL 62221
Telephone Number 618-235-2700 ext. 5552
Email Address bonnie.heuer@swic.edu

e. Counseling

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Contact Name Martha Nelson
Department Counseling and Human Development
Address 2500 Carlyle Ave Belleville IL 62221
Telephone Number 618-235-2700 ext. 5562
Email Address martha.nelson@swic.edu

f. Disability Services

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Contact Name Kelly Atkins
Department Special Services Center
Address 2500 Carlyle Ave Belleville IL 62221
Telephone Number 618-235-2700 ext. 5350
Email Address kelly.atkins@swic.edu

g. Employment assistance

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Contact Name Bonnie Heuer
Department Career Activities and Employment Center
Address 2500 Carlyle Ave Belleville, IL 62221
Telephone Number 618-235-2700 ext. 5552
Email Address bonnie.heuer@swic.edu

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- h. Financial aid assistance
counseling (excluding
Montgomery GI Bill, IVG,
ING, or Post 9/11 Bill)

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Contact Name Marsha Garner
Department Financial Aid and Student Employment
Address 2500 Carlyle Ave Belleville IL 62221
Telephone Number 618-235-2700 ext. 5342
Email Address marsha.garner@swic.edu

- i. Mentoring

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Contact Name Debbie Alford
Department Success Center
Address 2500 Carlyle Ave Belleville, IL 62221
Telephone Number 618-235-2700 ext. 5634
Email Address debbie.alford@swic.edu

- j. Orientation

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Contact Name Lynn Waller
Department Enrollment Services
Address 2500 Carlyle Ave Belleville IL 62221
Telephone Number 618-235-2700 ext. 5497
Email Address lynn.waller@swic.edu

- k. Tuition assistance counseling

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Contact Name Carl Friedland
Department Veterans Services
Address 2500 Carlyle Ave Belleville IL 62221
Phone number 618-235-2700 ext. 5274
Email address carl.friedland@swic.edu

1. Montgomery GI Bill

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2. Illinois National Guard
Grant (ING)

☒☒☒

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3. Illinois Veterans Grant (IVG)	<input type="text" value="X"/>	<input type="text" value="X"/>	<input type="text" value="X"/>
4. Post 9/11	<input type="text" value="X"/>	<input type="text" value="X"/>	<input type="text" value="X"/>

6. Please estimate to the best of your knowledge the percent increase for each of the following in 5 years.

	Veterans	Military Personnel	Families
a. Academic advising	<input type="text" value="5%"/>	<input type="text" value="3%"/>	<input type="text" value="3%"/>
b. Academic support/tutoring	<input type="text" value="5%"/>	<input type="text" value="3%"/>	<input type="text" value="3%"/>
c. Campus social events	<input type="text" value="5%"/>	<input type="text" value="3%"/>	<input type="text" value="3%"/>
d. Career services	<input type="text" value="5%"/>	<input type="text" value="3%"/>	<input type="text" value="3%"/>
e. Counseling	<input type="text" value="5%"/>	<input type="text" value="3%"/>	<input type="text" value="3%"/>
f. Disability Service Office	<input type="text" value="5%"/>	<input type="text" value="3%"/>	<input type="text" value="3%"/>
g. Employment assistance	<input type="text" value="5%"/>	<input type="text" value="3%"/>	<input type="text" value="3%"/>
h. Financial aid assistance counseling (excluding Montgomery GI, IVG, ING, or Post 9/11)	<input type="text" value="5%"/>	<input type="text" value="3%"/>	<input type="text" value="3%"/>
i. Mentoring	<input type="text" value="5%"/>	<input type="text" value="3%"/>	<input type="text" value="3%"/>
j. Orientation	<input type="text" value="5%"/>	<input type="text" value="3%"/>	<input type="text" value="3%"/>
k. Tuition assistance counseling	<input type="text" value="5%"/>	<input type="text" value="3%"/>	<input type="text" value="3%"/>
1. Montgomery GI Bill	<input type="text" value="5%"/>	<input type="text" value="3%"/>	<input type="text" value="3%"/>
2. Illinois National Guard Grant (ING)	<input type="text" value="5%"/>	<input type="text" value="3%"/>	<input type="text" value="3%"/>
3. Illinois Veterans Grant (IVG)	<input type="text" value="5%"/>	<input type="text" value="3%"/>	<input type="text" value="3%"/>
4. Post 9/11	<input type="text" value="5%"/>	<input type="text" value="3%"/>	<input type="text" value="3%"/>

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7. Please estimate to the best of your knowledge the percent increase for each of the following in 10 years.

	Veterans	Military Personnel	Families
a. Academic advising	<input type="text" value="2%"/>	<input type="text" value="0%"/>	<input type="text" value="0%"/>
b. Academic support/tutoring	<input type="text" value="2%"/>	<input type="text" value="0%"/>	<input type="text" value="0%"/>
c. Campus social events	<input type="text" value="2%"/>	<input type="text" value="0%"/>	<input type="text" value="0%"/>
d. Career services	<input type="text" value="2%"/>	<input type="text" value="0%"/>	<input type="text" value="0%"/>
e. Counseling	<input type="text" value="2%"/>	<input type="text" value="0%"/>	<input type="text" value="0%"/>
f. Disability Service Office	<input type="text" value="2%"/>	<input type="text" value="0%"/>	<input type="text" value="0%"/>
g. Employment assistance	<input type="text" value="2%"/>	<input type="text" value="0%"/>	<input type="text" value="0%"/>
h. Financial aid assistance counseling (excluding Montgomery GI, IVG, ING, or Post 9/11)	<input type="text" value="2%"/>	<input type="text" value="0%"/>	<input type="text" value="0%"/>
i. Mentoring	<input type="text" value="2%"/>	<input type="text" value="0%"/>	<input type="text" value="0%"/>
j. Orientation	<input type="text" value="2%"/>	<input type="text" value="0%"/>	<input type="text" value="0%"/>
k. Tuition assistance counseling	<input type="text" value="2%"/>	<input type="text" value="0%"/>	<input type="text" value="0%"/>
1. Montgomery GI Bill	<input type="text" value="2%"/>	<input type="text" value="0%"/>	<input type="text" value="0%"/>
2. Illinois National Guard Grant (ING)	<input type="text" value="2%"/>	<input type="text" value="0%"/>	<input type="text" value="0%"/>
3. Illinois Veterans Grant (IVG)	<input type="text" value="2%"/>	<input type="text" value="0%"/>	<input type="text" value="0%"/>
4. Post 9/11	<input type="text" value="2%"/>	<input type="text" value="0%"/>	<input type="text" value="0%"/>

8. Please indicate which of the following services are provided. Check all that apply.

- ☐ Psychiatrist
- ☒ Referral to off-campus support services
- ☒ Referral to support services provided by the U.S. Department of Veterans Affairs
- ☐ Other (please describe)

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9. Please indicate which of the following communication methods are used to inform currently enrolled veterans, military personnel and their families about programs and services available to them. Check all that apply

- ☐ Advisor
- ☐ College catalog
- ☐ Email
- ☐ Mailing
- ☐ Print advertisement
- ☐ Web-based advertisement
- ☒ All of the above
- ☐ Other (please describe)

10. Please describe how your institution tracks or intends to track retention and goal completion of veterans and military personnel.

Students who have been identified as veterans or military personnel will be tracked each academic year utilizing reports that will be developed. The Veterans Services Coordinator will facilitate the process and make recommendations if needed to improve retention and completion for veterans and military personnel.

11. Please indicate which accommodations are made for students called to active duty during the semester.

- ☒ Tuition and fee refund policy
- ☐ Leave of absence policy
- ☐ Online options for continuing in the same semester

12. Please indicate which accommodations are made for families of military personnel called to active duty during the semester.

- ☒ Tuition and fee refund policy
- ☐ Leave of absence policy
- ☐ Online options for continuing in the same semester

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13. When called to active duty during the semester, would the semester count as a withdrawal?

☐ Yes

☒ No

14. Does your institution accept military credit?

☒ Yes

☐ No

15. Does your institution use the *ACE Guide to the Evaluation of Educational Experiences in the Armed Services* in making the determination for accepting credit?

☒ Yes

☐ No

16. Does your institution accept Defense Activity for Non-Traditional Education Support (DANTES) credits?

☒ Yes

☐ No

17. Is professional development training related to veterans or military personnel issues available to administrators and faculty?

☒ Yes

☐ No

18. Please provide the URL where an individual may access this survey on your institution's website. Please send the link to Jennifer Timmons (ICCB) at Jennifer.timmons@illinois.gov, Edie Long (DVA) at Edie.long@illinois.gov, and Yock Tan (IBHE) at tan@ibhe.org.

<http://www.swic.edu>

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19. Please send a copy of the survey as soon as possible, but no later than **October 31, 2009**, to:

- the Illinois Board of Higher Education;
Candace Mueller
431 East Adams, 2nd floor
Springfield, IL 62701
- the Department of Veterans' Affairs;
Edie Long
833 South Spring Street
P.O. Box 19432
Springfield, IL 62794
- the President and Minority Leader of the Senate;
Senate President, John Cullerton
327 State House
Springfield, IL 62706

Minority Leader, Christine Radogno
309A State House
Springfield, IL 62706
- the Speaker and Minority Leader of the House of Representatives;
and
Speaker, Michael Madigan
300 State House
Springfield, IL 62706

Minority Leader, Tom Cross
316 State House
Springfield, IL 62706
- The Governor.
Office of the Governor
207 State House
Springfield, IL 62706

THANK YOU

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