



Human Services Technology Program

Mission

The Human Services Technology Program at Southwestern Illinois College upholds the dignity and worth of the human services profession. We believe that learning is a lifelong process which enhances our lives as well as our clients' lives. Through the Human Services Technology Program, our purpose is to provide students with the knowledge, technical skills, communication skills, positive attitude, and work ethic needed for a paraprofessional career in human services. The Program continually assesses student learning and makes necessary modifications in teaching methods to best prepare students for practice as human services providers.

Goals

The Human Services Technology Program will graduate students who can:

- A. Describe the historical development of human services, which includes ethics, social policy, and methods of the profession and demonstrate knowledge of current trends, research, supervision, policies, and issues in the field of human services.
- B. Communicate effectively with clients, their families, and co-workers and demonstrate skills of questioning, interviewing, crisis intervention, behavior modification, document completion, and treatment plan development.
- C. Provide collaboration between all community resources for holistic support of all clients and refer individuals appropriately within the human services system to ensure continuity of care.
- D. Apply human services principles by utilizing critical thinking skills in accordance with the "Human Services Code of Ethics" and the law to specific issues and problems encountered by diverse client populations.

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Division: Liberal Arts

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