

SWIC Virtual Desktop (VDI) Access

Location	Application	Application Type	Authentication
On-campus	Horizon Client (preferred)	Desktop/mobile app	Single sign on or enter username/password
	Workspace ONE	Web/ https://portal.swic.edu	
Off-campus	Horizon Client (preferred)	Desktop/mobile app	VMware Verify app
	Workspace ONE	Web/ https://portal.swic.edu	

VMware Verify App

You will need this app for off-campus authentication.

1. Download the VMware Verify app from your app store.
2. Open the app, and follow the prompts to set up the app:
 - a. Enter your cellphone number.
 - b. Create an account, if needed.
3. Enter the registration PIN that will be sent to you and create a six-digit security PIN so you can access the app.



VMware Verify

Access the SWIC VDI from the Web (Workspace ONE)

1. Open a web browser and go to <https://portal.swic.edu>; once there select the SWIC.EDU domain.
2. Enter your username and password and click Sign In:
 - a. Employees use your [InfoShare username and password](#).
 - b. Students use your [student ID number](#) and [eSTORM password](#).
3. If prompted, use the VMware Verify app to approve the request or enter a token.
4. After you have successfully authenticated, you can open the desired desktop.



Workspace ONE

Download the SWIC VDI Application (Horizon Client)

1. Go to [Download VMware Horizon Clients - My VMware](#) to download the VMware Horizon Client:
 - a. Under Select Version, make sure to select **Horizon 7 (5.0)**.
2. Go to Downloads for your device. Under Product, find the section for your device:
 - a. Select **version 5.5.0**, and click Download Now.
3. Once downloaded, open/execute the file to start the installation; details below.
4. Once installed, open the VMware Horizon Client icon on your desktop or Start menu.
 - a. Employees use your [InfoShare username and password](#).
 - b. Students use your [student ID number](#) and [eSTORM password](#).
5. If prompted, use the VMware Verify app to approve the request or enter a token.
6. After you have successfully authenticated, you can open the desired desktop.



Horizon Client

Windows Install

1. Click on Customize Installation
2. In default connection server enter portal.swic.edu
3. Click on Agree and Install
4. Click on Finish
5. When it asks, please restart your computer to ensure the installation finishes completely.

MAC Install

1. Obtain and mount the VMware Horizon Client installer .dmg file.
2. Click Agree to the License Agreement; close.
3. After installation is complete, drag the VMware Horizon Client icon to your Applications folder.
4. The Add Connection Server window will open.
5. Enter portal.swic.edu for the name of the connection server and click Connect.

Detailed Instructions & More Help

For students and employees: <https://www.swic.edu/kb/em-vdi/>.